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Announcement

Dear customers, we would like to remind you of several rules, which if not followed, may result in financial sanctions towards yourself.

1/ Export shipments – public area storage

Skyport allows all shippers to use a free of charge 2h storage period inside the public area of its warehouse. This 2h period should be used by the shippers to pair their shipments with matching export documents or to make any last changes to the packing before presenting the shipments for export.

Skyport will not assume any responsibility for shipments that are left in the public area of its warehouse. We strongly advice all shippers to wait at Skyport till the shipment has been accepted by Skyport for carriage.

Shipment is considered to be accepted by Skyport if it is "ready for carriage"
a/ shipment is physically present at Skyport and its packing is adequate for its transportation.
b/ Matching and correct export documentation of shipment has been presented.
c/ shipment has successfully passed security control check.

Upon request, the acceptance department will issue for the shipper a confirmation of shipment acceptance consisting of employees' signature and a date-time stamp.
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2/ Delivery of shipments in advance:

Due to operational and capacity reasons, Skyport will only accept shipments that have a **valid departure and booking within the following three days of acceptance.**

Any exceptions must be confirmed by our supervisors, on the contrary shipments may be rejected.

3/ Storage fees import/export

All prices in our public price list, including storage fees, are fixed. Based on decision of shareholders we cannot provide anyone with discounts or individual rates.

Therefore we would like to bring to your attention that any storage fees or service fees will be charged at full rate.

Thank you, with regards

In Prague: 17/5/2018

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